

Completing Your Resuscitation Course in HealthStream

Accessing the System and Completing your Course-

STOP: YOU MUST REQUEST THE COURSE BE ADDED TO YOUR HEALTHSTREAM ACCOUNT.

YOU MUST REQUEST THE COURSE BE ADDED TO YOUR HEALTHSTREAM ACCOUNT. Do not search the catalog as there are no courses available for self enrollment that will be accepted by AHA.

Submit your first and last name, NUID and facility, along with which course you are requesting- BLS, ACLS or PALS.

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Once assigned:

Access the training courses at this web address:

<http://www.healthstream.com/hlc/KP>

Select your facility-

Log in- uses windows SSO

Your **User ID is your National User Identification (NUID).**

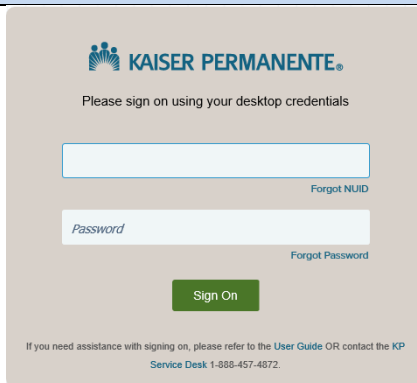
Your **Password is your windows sign on.**

Use PingID to access from home.

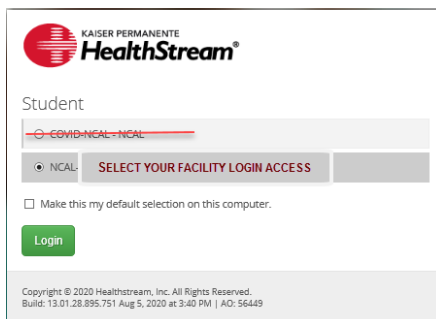
You will see the assignment - click the **Start** button to launch the first course.

Title will be:

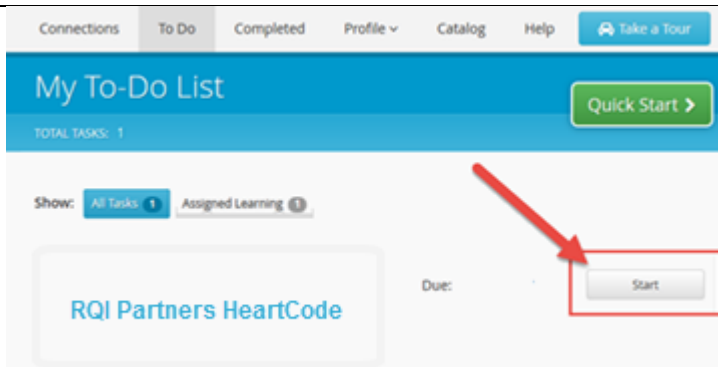
RQI Partners HeartCode



The image shows the Kaiser Permanente login page. At the top, it says "KAISER PERMANENTE." and "Please sign on using your desktop credentials". There are two input fields: one for "NUID" (with a "Forgot NUID" link) and one for "Password" (with a "Forgot Password" link). A green "Sign On" button is below the fields. At the bottom, there is a note: "If you need assistance with signing on, please refer to the User Guide OR contact the KP Service Desk 1-888-457-4872."



The image shows the HealthStream Student login page. It features the Kaiser Permanente HealthStream logo. Below the logo, it says "Student" and "COVID-19 NCAL". There is a radio button selected for "NCAL" with the text "SELECT YOUR FACILITY LOGIN ACCESS". Below that, there is a checkbox "Make this my default selection on this computer." and a green "Login" button. At the bottom, there is a copyright notice: "Copyright © 2020 Healthstream, Inc. All Rights Reserved. Build: 13.01.28.895.751 Aug 5, 2020 at 3:40 PM | AD: 56449"



The image shows the HealthStream "My To-Do List" page. At the top, there are navigation tabs: "Connections", "To Do", "Completed", "Profile", "Catalog", "Help", and "Take a Tour". Below the tabs, there is a "My To-Do List" header with a "Quick Start" button. Underneath, it says "TOTAL TASKS: 1". There is a "Show:" dropdown menu with "All Tasks" selected and "Assigned Learning" also visible. Below that, there is a card for "RQI Partners HeartCode" with a "Start" button highlighted by a red box and a red arrow pointing to it. The "Due:" field is empty.

Once you complete all the content for the course, you will complete the course evaluation. The last course activity is the certificate. Print the AHA certificate (will have the logo) and bring to your skills session.

Troubleshooting: Problems with content not displaying?

Try Firefox browser, and select to enable Flash content.